



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 July 2020 to 30 September 2020

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

Community Response
These figures represent the service provided to the community by FRV

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	19	19	19	100.0%	6.4
CENTRAL	2 - West Melbourne	20	20	20	100.0%	7.2
CENTRAL	3 - Carlton	16	16	14	87.5%	8.4
CENTRAL	4 - Brunswick	25	25	24	96.0%	7.6
NORTHERN	5 - Broadmeadows	26	26	21	80.8%	10.4
NORTHERN	6 - Pascoe Vale	29	29	23	79.3%	10.9
NORTHERN	7 - Thomastown	15	15	15	100.0%	8.1
CENTRAL	10 - Richmond	29	29	29	100.0%	5.7
NORTHERN	11 - Epping	25	25	24	96.0%	9.0
NORTHERN	12 - Preston	21	21	20	95.2%	8.5
CENTRAL	13 - Northcote	26	26	24	92.3%	8.5
NORTHERN	14 - Bundoora	11	10	10	100.0%	7.0
NORTHERN	15 - Heidelberg	16	16	14	87.5%	6.5
CENTRAL	18 - Hawthorn	15	15	14	93.3%	8.5
EASTERN	20 - Box Hill	18	18	17	94.4%	7.8
EASTERN	22 - Ringwood	13	13	12	92.3%	7.4
EASTERN	23 - Burwood	21	21	20	95.2%	7.5
SOUTHERN D1	24 - Malvern	21	21	20	95.2%	7.0
SOUTHERN D1	25 - Oakleigh	10	10	9	90.0%	8.3
EASTERN	26 - Croydon	16	16	15	93.8%	7.7
EASTERN	27 - Nunawading	13	13	13	100.0%	7.8
EASTERN	28 - Vermont South	18	18	18	100.0%	7.8
SOUTHERN D1	29 - Clayton	17	17	15	88.2%	8.3
SOUTHERN D1	31 - Glen Waverley	27	27	25	92.6%	8.9
SOUTHERN D1	32 - Ormond	31	31	31	100.0%	8.0
SOUTHERN D1	33 - Mentone	16	16	15	93.8%	7.7
SOUTHERN D1	34 - Highett	33	32	31	96.9%	8.4
CENTRAL	35 - Windsor	35	34	32	94.1%	6.7
CENTRAL	38 - South Melbourne	14	14	13	92.9%	7.7
CENTRAL	39 - Port Melbourne	12	12	11	91.7%	7.6
WESTERN D2	41 - St Albans	27	27	27	100.0%	8.4
WESTERN D1	42 - Newport	14	13	11	84.6%	8.4
WESTERN D2	43 - Deer Park	22	21	21	100.0%	8.3
WESTERN D2	44 - Sunshine	18	18	18	100.0%	7.8
WESTERN D1	47 - Footscray	24	24	23	95.8%	8.4
CENTRAL	50 - Ascot Vale	21	21	21	100.0%	7.8
WESTERN D2	51 - Keilor	20	20	19	95.0%	8.3
WESTERN D2	52 - Tullamarine	13	13	13	100.0%	7.9
WESTERN D2	53 - Sunbury	16	16	15	93.8%	7.9
WESTERN D2	56 - Melton	19	18	16	88.9%	9.1
WESTERN D1	57 - Tarneit	31	31	24	77.4%	12.4
WESTERN D1	58 - Point Cook	12	12	12	100.0%	7.8
WESTERN D3	62 - Corio	32	32	31	96.9%	8.5
WESTERN D3	63 - Geelong City	21	21	21	100.0%	7.8
NORTH & WEST REGIONAL	67 - Ballarat City	10	10	10	100.0%	7.8
NORTH & WEST REGIONAL	70 - Warrnambool	18	17	17	100.0%	7.4
NORTH & WEST REGIONAL	72 - Mildura	22	21	20	95.2%	8.3
NORTH & WEST REGIONAL	73 - Bendigo	20	20	20	100.0%	8.3
SOUTH & EAST REGIONAL	75 - Shepparton	19	19	17	89.5%	8.6
SOUTH & EAST REGIONAL	76 - Wodonga	21	19	18	94.7%	8.2
SOUTH & EAST REGIONAL	77 - Traralgon	18	18	18	100.0%	7.2
NORTHERN	80 - Craigieburn	28	28	27	96.4%	7.3
NORTHERN	81 - South Morang	11	11	9	81.8%	9.4
EASTERN	82 - Eltham City	12	12	9	75.0%	9.6
EASTERN	85 - Boronia	10	10	10	100.0%	6.7
SOUTHERN D2	87 - Dandenong	32	32	32	100.0%	8.1
SOUTHERN D2	88 - Hallam	22	22	22	100.0%	8.1
SOUTHERN D1	89 - Springvale	19	19	18	94.7%	7.6
SOUTHERN D2	90 - Patterson River	15	15	13	86.7%	9.2
SOUTHERN D2	91 - Frankston	27	27	27	100.0%	7.8
SOUTHERN D2	92 - Cranbourne	23	23	23	100.0%	8.1
SOUTHERN D2	93 - Pakenham	13	13	13	100.0%	7.7
SOUTHERN D2	94 - Mornington	11	11	10	90.9%	6.8
SOUTHERN D2	95 - Rosebud	10	10	9	90.0%	7.8
	Total	1259	1249	1182	94.6%	