



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene).



Emergency Medical Response incidents (EMR) meeting benchmarks by Station Maintenance Area

Reporting period: 1 January 2022 to 31 March 2022

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Community Response		
				Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
CENTRAL	1 - Eastern Hill	14	14	13	92.9%	6.1
CENTRAL	2 - West Melbourne	19	19	18	94.7%	7.3
CENTRAL	3 - Carlton	32	32	31	96.9%	5.8
CENTRAL	4 - Brunswick	19	19	17	89.5%	9.2
NORTHERN	5 - Broadmeadows	28	28	23	82.1%	10.3
NORTHERN	6 - Pascoe Vale	16	16	14	87.5%	7.9
NORTHERN	7 - Thomastown	26	26	24	92.3%	8.6
CENTRAL	10 - Richmond	50	50	49	98.0%	7.6
NORTHERN	11 - Epping	20	20	18	90.0%	8.6
NORTHERN	12 - Preston	21	21	21	100.0%	7.1
CENTRAL	13 - Northcote	18	18	17	94.4%	7.7
NORTHERN	14 - Bundoora	13	13	12	92.3%	7.6
NORTHERN	15 - Heidelberg	35	35	33	94.3%	8.0
NORTHERN	16 - Greensborough	15	15	14	93.3%	7.4
CENTRAL	18 - Hawthorn	15	15	15	100.0%	7.6
EASTERN	19 - North Balwyn	17	17	17	100.0%	7.7
EASTERN	20 - Box Hill	16	16	16	100.0%	7.0
EASTERN	22 - Ringwood	14	14	12	85.7%	8.3
EASTERN	23 - Burwood	18	18	17	94.4%	8.8
SOUTHERN D1	24 - Malvern	18	18	17	94.4%	7.7
SOUTHERN D1	25 - Oakleigh	19	19	17	89.5%	8.0
EASTERN	26 - Croydon	21	20	20	100.0%	6.4
EASTERN	27 - Nunawading	13	13	13	100.0%	6.9
EASTERN	28 - Vermont South	16	16	16	100.0%	7.0
SOUTHERN D1	29 - Clayton	11	11	11	100.0%	6.1
EASTERN	30 - Templestowe	12	12	10	83.3%	7.4
SOUTHERN D1	31 - Glen Waverley	20	19	18	94.7%	7.7
SOUTHERN D1	32 - Ormond	25	25	25	100.0%	7.8
SOUTHERN D1	33 - Mentone	16	16	16	100.0%	8.8
SOUTHERN D1	34 - Highett	25	25	24	96.0%	8.6
CENTRAL	35 - Windsor	44	44	41	93.2%	7.5
CENTRAL	38 - South Melbourne	36	36	34	94.4%	8.0
CENTRAL	39 - Port Melbourne	14	14	14	100.0%	6.5
WESTERN D1	40 - Laverton	18	18	16	88.9%	8.5
WESTERN D2	41 - St Albans	33	33	32	97.0%	8.5
WESTERN D1	42 - Newport	10	10	10	100.0%	5.5
WESTERN D2	43 - Deer Park	30	30	24	80.0%	11.2
WESTERN D2	44 - Sunshine	24	24	22	91.7%	8.5
WESTERN D1	47 - Footscray	31	31	30	96.8%	8.0
WESTERN D2	48 - Taylors Lakes	12	12	10	83.3%	8.2
CENTRAL	50 - Ascot Vale	19	19	17	89.5%	8.8
WESTERN D2	51 - Keilor	14	14	14	100.0%	7.5
WESTERN D2	53 - Sunbury	18	18	16	88.9%	9.0
WESTERN D2	54 - Greenvale	10	10	8	80.0%	10.8
WESTERN D2	55 - Caroline Springs	22	22	15	68.2%	10.5
WESTERN D2	56 - Melton	20	20	20	100.0%	7.6
WESTERN D1	57 - Tarneit	35	35	30	85.7%	9.7
WESTERN D1	58 - Point Cook	11	11	10	90.9%	7.7
WESTERN D3	62 - Corio	20	20	19	95.0%	7.7
WESTERN D3	63 - Geelong City	18	18	18	100.0%	6.0
WESTERN D3	64 - Belmont	16	16	15	93.8%	6.5
NORTH & WEST REGIONAL	70 - Warrnambool	18	18	18	100.0%	7.4
NORTH & WEST REGIONAL	72 - Mildura	18	18	18	100.0%	7.5
NORTH & WEST REGIONAL	73 - Bendigo	20	20	20	100.0%	7.0
SOUTH & EAST REGIONAL	75 - Shepparton	17	17	17	100.0%	7.3
SOUTH & EAST REGIONAL	77 - Traralgon	14	14	14	100.0%	6.1
SOUTH & EAST REGIONAL	79 - Latrobe West	13	13	13	100.0%	7.6
NORTHERN	80 - Craigieburn	29	29	27	93.1%	8.1
NORTHERN	81 - South Morang	10	10	9	90.0%	7.7
EASTERN	82 - Eltham City	10	10	9	90.0%	8.5
EASTERN	85 - Boronia	15	15	15	100.0%	6.7
SOUTHERN D1	86 - Rowville	15	15	14	93.3%	6.4
SOUTHERN D2	87 - Dandenong	37	37	37	100.0%	6.8
SOUTHERN D2	88 - Hallam	22	22	21	95.5%	7.3
SOUTHERN D1	89 - Springvale	18	18	17	94.4%	7.8
SOUTHERN D2	90 - Patterson River	14	14	14	100.0%	7.6



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				Community Response		
				These figures represent the service provided to the community by FRV		
FRV District	FRV Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standard of 9.2 minutes was met by any station	% of emergency incidents the standard of 9.2 minutes was met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
SOUTHERN D2	91 - Frankston	25	25	23	92.0%	8.6
SOUTHERN D2	92 - Cranbourne	35	35	33	94.3%	8.5
SOUTHERN D2	93 - Pakenham	15	15	12	80.0%	9.4
SOUTHERN D2	94 - Mornington	18	18	18	100.0%	6.5
SOUTHERN D2	95 - Rosebud	11	11	11	100.0%	6.9
	Total	1431	1429	1343	94.0%	