

Fire Rescue Victoria – Outcomes Framework

DOMAIN 1



Prevention and Preparedness

Victorians understand risk in their local environment and know how to prevent and prepare for emergency incidents.

1.1 Safer homes: Victorians know how to prevent accidental fires in their homes and are well-prepared in the event of emergencies. Prevention programs and activities are targeted to achieve maximum effectiveness and efficiency, particularly for vulnerable members of the community.

1.2 A well-regulated built environment: Compliance with fire safety regulation in the built-environment is monitored and enforced, and fire safety advice and advocacy enable the highest possible standards of safety.

1.3 Enabled, empowered and resilient local communities: Communities, municipalities, businesses and industries understand and manage risks in their local environment and have an enhanced capacity to build community resilience, and to prevent and respond to fire and other emergencies.

DOMAIN 2



Response and Recovery

Victorians can rely on a world-class fire and rescue emergency response.

2.1 A best-practice emergency response: Emergency incidents are controlled as quickly and effectively as possible while minimising the potential impact on the community and the environment, relying on highly skilled firefighters using modern, well-maintained equipment and world's best incident management practice. Close collaboration with emergency agencies ensures an enhanced readiness for and response to incidents.

2.2 Saving lives: The preservation and safety of human life is prioritised for first responders and all other members of the community. Firefighters assist Ambulance Victoria by responding to emergency life-threatening medical incidents and initiating life support actions.

2.3 Helping recover: Victorians are assisted through post-incident stabilisation and recovery activities including proactive engagement between sector partners and recovery agencies.

DOMAIN 3



Organisational Excellence

Victorians value FRV as a leading, progressive and accountable fire and rescue service.

3.1 Prioritised firefighter safety and wellbeing: Victorians are assured that the health, safety and wellbeing of firefighters, both in the immediate and longer term, is a priority given the increased likelihood of workplace exposure to hazardous and potentially traumatic incidents.

3.2 A diverse and inclusive organisation: FRV provides a safe, respectful and inclusive workplace and has a workforce that reflects the diversity of the community it serves and better meets the needs of all Victorians.

3.3 A data-driven and innovative organisation: Prevention, emergency response and incident control are continually improved through evidence gathering and analysis, effective use of agency data, expert technical advice, and support for innovation and adaptability.

3.4 A socially and environmentally responsible organisation and respected partner: FRV has strong governance and accountability mechanisms, operates efficiently, and plans for future needs and changing risks. FRV is a respected partner in the emergency sector and a leader in prevention and emergency management. FRV works collaboratively with employee representatives in pursuit of shared interests that benefit the organisation, staff and service delivery commitments.