



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 October 2023 - 31 December 2023

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	247	247	240	97.2%	7.1
1 - Eastern Hill	22	22	22	100.0%	5.9
2 - West Melbourne	31	31	30	96.8%	6.7
3 - Carlton	22	22	22	100.0%	6.4
4 - Brunswick	12	12	10	83.3%	9.3
10 - Richmond	22	22	22	100.0%	5.5
13 - Northcote	17	17	17	100.0%	6.4
18 - Hawthorn	18	18	16	88.9%	8.9
35 - Windsor	58	58	56	96.6%	8.1
38 - South Melbourne	23	23	23	100.0%	6.3
39 - Port Melbourne	10	10	10	100.0%	5.9
50 - Ascot Vale	12	12	12	100.0%	7.9
Eastern District	170	170	159	93.5%	8.3
19 - North Balwyn	14	14	14	100.0%	8.0
20 - Box Hill	21	21	20	95.2%	7.2
22 - Ringwood	19	19	17	89.5%	8.8
23 - Burwood	21	21	21	100.0%	7.1
26 - Croydon	15	15	15	100.0%	6.6
27 - Nunawading	24	24	23	95.8%	8.0
28 - Vermont South	22	22	21	95.5%	7.1
30 - Templestowe	12	12	10	83.3%	10.2
82 - Eltham City	12	12	8	66.7%	11.2
85 - Boronia	10	10	10	100.0%	5.3
North West Region	55	55	53	96.4%	7.4
67 - Ballarat City	11	11	11	100.0%	6.5
72 - Mildura	22	22	22	100.0%	7.4
73 - Bendigo	22	22	20	90.9%	7.3
Northern District	192	191	173	90.6%	8.9
5 - Broadmeadows	37	36	31	86.1%	9.3
6 - Pascoe Vale	19	19	17	89.5%	9.1
7 - Thomastown	22	22	20	90.9%	8.8
11 - Epping	14	14	13	92.9%	8.7
12 - Preston	23	23	22	95.7%	7.7
15 - Heidelberg	28	28	26	92.9%	8.8
16 - Greensborough	23	23	23	100.0%	5.4
80 - Craigieburn	26	26	21	80.8%	9.8
South East Region	36	36	36	100.0%	7.2
75 - Shepparton	18	18	18	100.0%	7.5
77 - Traralgon	18	18	18	100.0%	6.0
Southern District 1	180	180	173	96.1%	8.0
24 - Glen Iris	19	19	18	94.7%	7.2
25 - Oakleigh	20	20	20	100.0%	6.8
29 - Clayton South	18	18	18	100.0%	8.2
31 - Glen Waverley	27	27	25	92.6%	8.7
32 - Ormond	28	28	27	96.4%	8.2
33 - Mentone	17	17	16	94.1%	7.3
34 - Highett	20	20	20	100.0%	7.3
89 - Springvale	31	31	29	93.5%	7.8
Southern District 2	190	190	178	93.7%	8.1
87 - Dandenong	43	43	40	93.0%	8.1
88 - Hallam	20	20	19	95.0%	8.4
90 - Patterson River	20	20	19	95.0%	8.2
91 - Frankston	31	31	30	96.8%	7.1
92 - Cranbourne	29	29	26	89.7%	8.2
93 - Pakenham	19	19	19	100.0%	7.3
94 - Mornington	15	15	13	86.7%	8.6
95 - Rosebud	13	13	12	92.3%	8.1
Western District 1	115	115	110	95.7%	8.3
42 - Newport	11	11	9	81.8%	11.5
45 - Brooklyn	16	16	16	100.0%	7.6
47 - Footscray	37	37	37	100.0%	6.8
57 - Tarneit	40	40	38	95.0%	9.0
58 - Point Cook	11	11	10	90.9%	7.5
Western District 2	167	167	158	94.6%	8.5
41 - St. Albans	25	25	25	100.0%	8.8
43 - Deer Park	24	24	22	91.7%	9.0
44 - Sunshine	23	23	23	100.0%	6.5
48 - Taylors Lakes	10	10	10	100.0%	6.4
51 - Keilor	12	12	12	100.0%	7.9
52 - Tullamarine	10	10	8	80.0%	9.9
53 - Sunbury	10	10	10	100.0%	6.6
54 - Greenvale	10	10	9	90.0%	8.1
55 - Caroline Springs	13	13	12	92.3%	8.5
56 - Melton	30	30	27	90.0%	8.5
Western District 3	70	70	63	90.0%	8.5
62 - Corio	36	36	33	91.7%	8.0
63 - Geelong City	21	21	20	95.2%	7.6
64 - Belmont	13	13	10	76.9%	11.5
Total	1422	1421	1343	94.5%	8.3

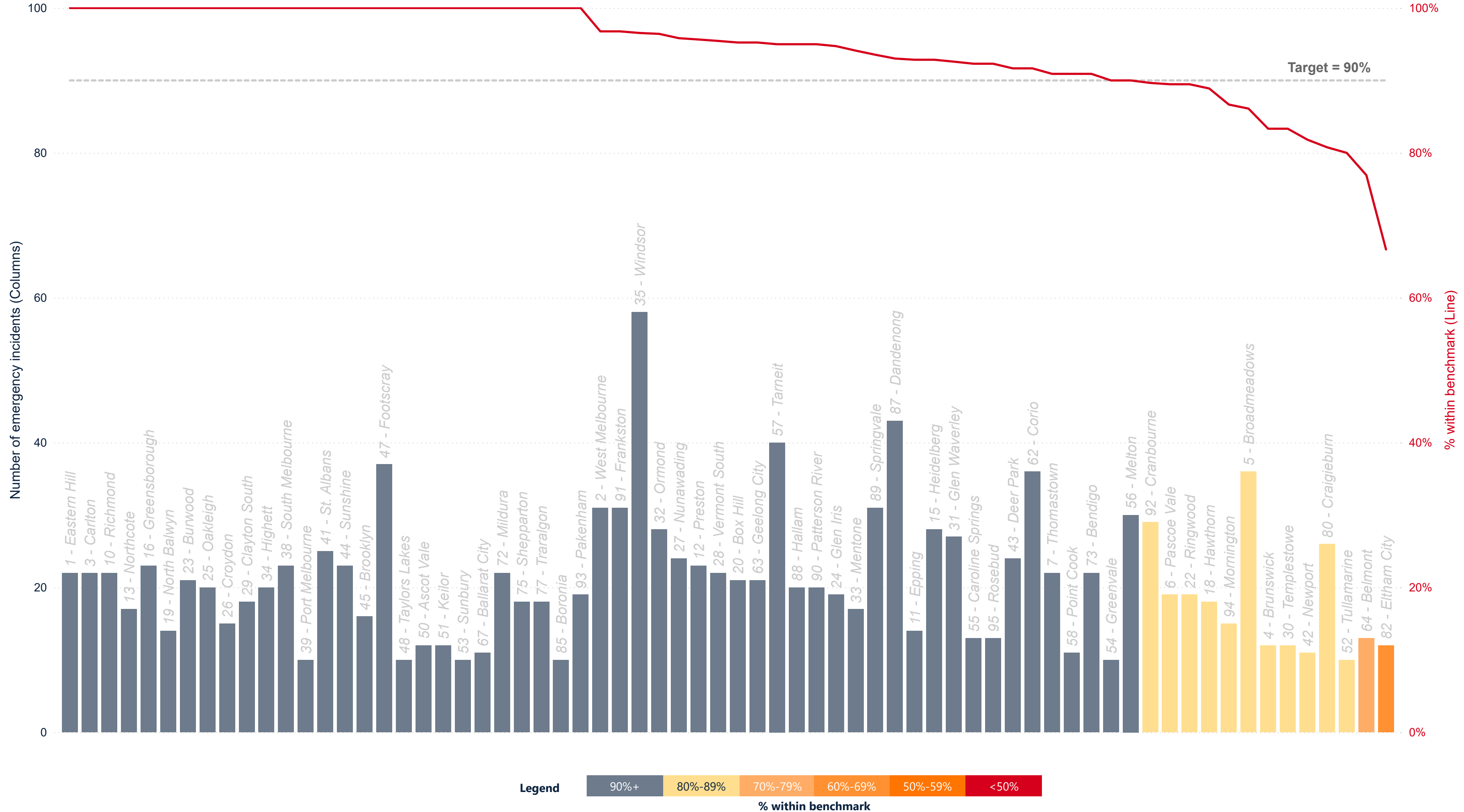


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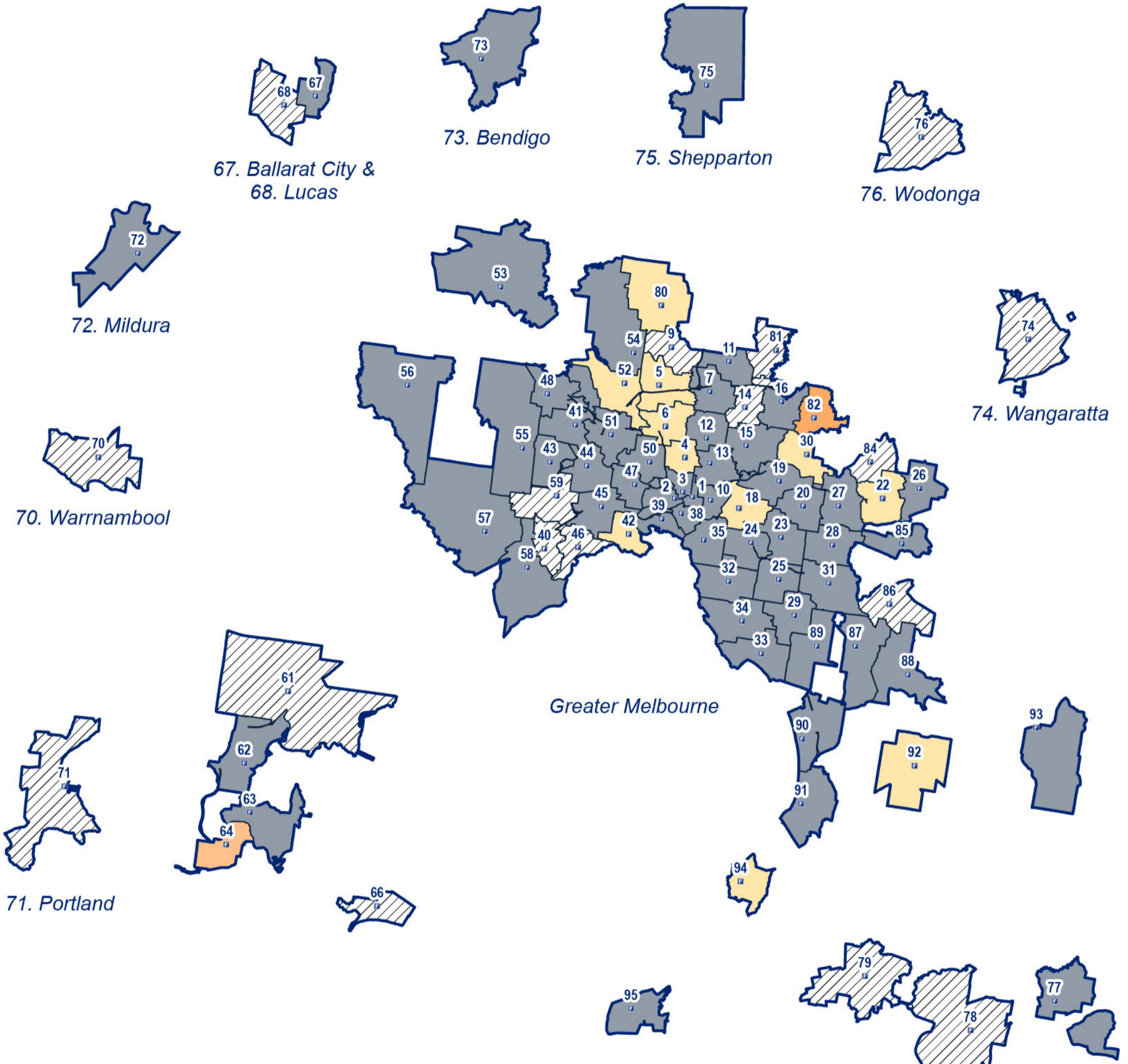
Emergency Medical Response Incidents - Response Times Meeting Benchmarks

Reporting Period: 1 October 2023 - 31 December 2023





Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 October 2023 to 31 December 2023



- FRV Fire Station
 - FRV Boundary
 - Maintenance Area
 - SMA with < 10 emergency incidents
- Within Target Percentage
- <50%
 - 50 - 60%
 - 60 - 70%
 - 70 - 80%
 - 80 - 90%
 - 90 - 100%

FRV Business Intelligence & GIS
 Map produced: March 2024
 Request ID: Public Reporting/FY24/Q2/Maps

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Scale
 1:500,000

