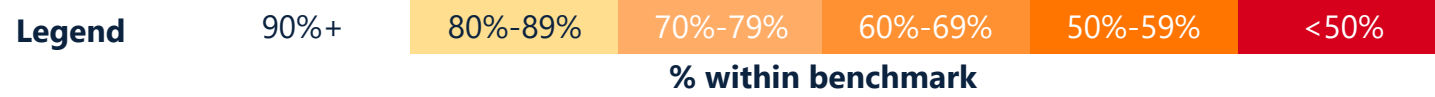




Reporting Period: 1 January 2024 - 31 March 2024

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	277	277	271	97.8%	6.8
1 - Eastern Hill	32	32	32	100.0%	5.9
2 - West Melbourne	38	38	37	97.4%	5.8
3 - Carlton	18	18	17	94.4%	6.8
4 - Brunswick	22	22	21	95.5%	6.5
10 - Richmond	24	24	23	95.8%	6.9
13 - Northcote	15	15	15	100.0%	7.6
18 - Hawthorn	11	11	11	100.0%	8.5
35 - Windsor	50	50	50	100.0%	6.9
38 - South Melbourne	29	29	29	100.0%	5.4
39 - Port Melbourne	15	15	15	100.0%	6.2
50 - Ascot Vale	23	23	21	91.3%	8.6
Eastern District	134	134	132	98.5%	7.3
19 - North Balwyn	12	12	12	100.0%	7.1
22 - Ringwood	13	13	13	100.0%	6.9
23 - Burwood	18	18	17	94.4%	8.4
26 - Croydon	12	12	12	100.0%	6.8
27 - Nunawading	20	20	20	100.0%	6.2
28 - Vermont South	28	28	27	96.4%	7.8
30 - Templestowe	11	11	11	100.0%	7.6
85 - Boronia	20	20	20	100.0%	6.6
North West Region	36	36	35	97.2%	7.7
72 - Mildura	11	11	11	100.0%	7.5
73 - Bendigo	25	25	24	96.0%	7.7
Northern District	201	201	188	93.5%	8.2
5 - Broadmeadows	24	24	24	100.0%	8.1
6 - Pascoe Vale	24	24	23	95.8%	8.1
7 - Thomastown	22	22	22	100.0%	7.7
9 - Somerton	10	10	9	90.0%	8.5
11 - Epping	20	20	17	85.0%	10.3
12 - Preston	21	21	20	95.2%	7.5
14 - Bundoora	12	12	12	100.0%	7.3
15 - Heidelberg	25	25	23	92.0%	7.9
16 - Greensborough	10	10	9	90.0%	8.5
80 - Craigieburn	21	21	18	85.7%	10.8
81 - South Morang	12	12	11	91.7%	7.1
South East Region	55	55	54	98.2%	7.0
75 - Shepparton	25	25	24	96.0%	7.6
76 - Wodonga	13	13	13	100.0%	6.9
77 - Traralgon	17	17	17	100.0%	6.1
Southern District 1	158	158	154	97.5%	8.2
24 - Glen Iris	15	15	15	100.0%	7.1
25 - Oakleigh	24	24	23	95.8%	8.0
29 - Clayton South	15	15	14	93.3%	7.6
31 - Glen Waverley	13	13	13	100.0%	8.5
32 - Ormond	30	30	29	96.7%	8.7
33 - Mentone	15	15	15	100.0%	7.5
34 - Highett	21	21	20	95.2%	8.4
89 - Springvale	25	25	25	100.0%	7.0
Southern District 2	159	159	153	96.2%	8.1
87 - Dandenong	42	42	42	100.0%	7.2
88 - Hallam	29	29	29	100.0%	7.3
90 - Patterson River	14	14	13	92.9%	8.5
91 - Frankston	29	29	27	93.1%	8.4
92 - Cranbourne	19	19	16	84.2%	9.3
93 - Pakenham	16	16	16	100.0%	7.1
94 - Mornington	10	10	10	100.0%	6.7
Western District 1	75	75	68	90.7%	8.7
47 - Footscray	34	34	32	94.1%	7.6
57 - Tarneit	28	28	24	85.7%	9.6
58 - Point Cook	13	13	12	92.3%	8.1
Western District 2	169	169	157	92.9%	8.9
41 - St. Albans	27	27	27	100.0%	7.3
43 - Deer Park	18	18	17	94.4%	7.5
44 - Sunshine	23	23	23	100.0%	7.4
48 - Taylors Lakes	19	19	19	100.0%	8.1
51 - Keilor	16	16	15	93.8%	8.8
52 - Tullamarine	19	19	17	89.5%	9.0
53 - Sunbury	13	13	12	92.3%	8.9
55 - Caroline Springs	17	17	11	64.7%	10.0
56 - Melton	17	17	16	94.1%	9.0
Western District 3	64	64	63	98.4%	7.7
62 - Corio	26	26	26	100.0%	7.6
63 - Geelong City	24	24	23	95.8%	7.9
64 - Belmont	14	14	14	100.0%	6.7
Total	1328	1328	1275	96.0%	8.0

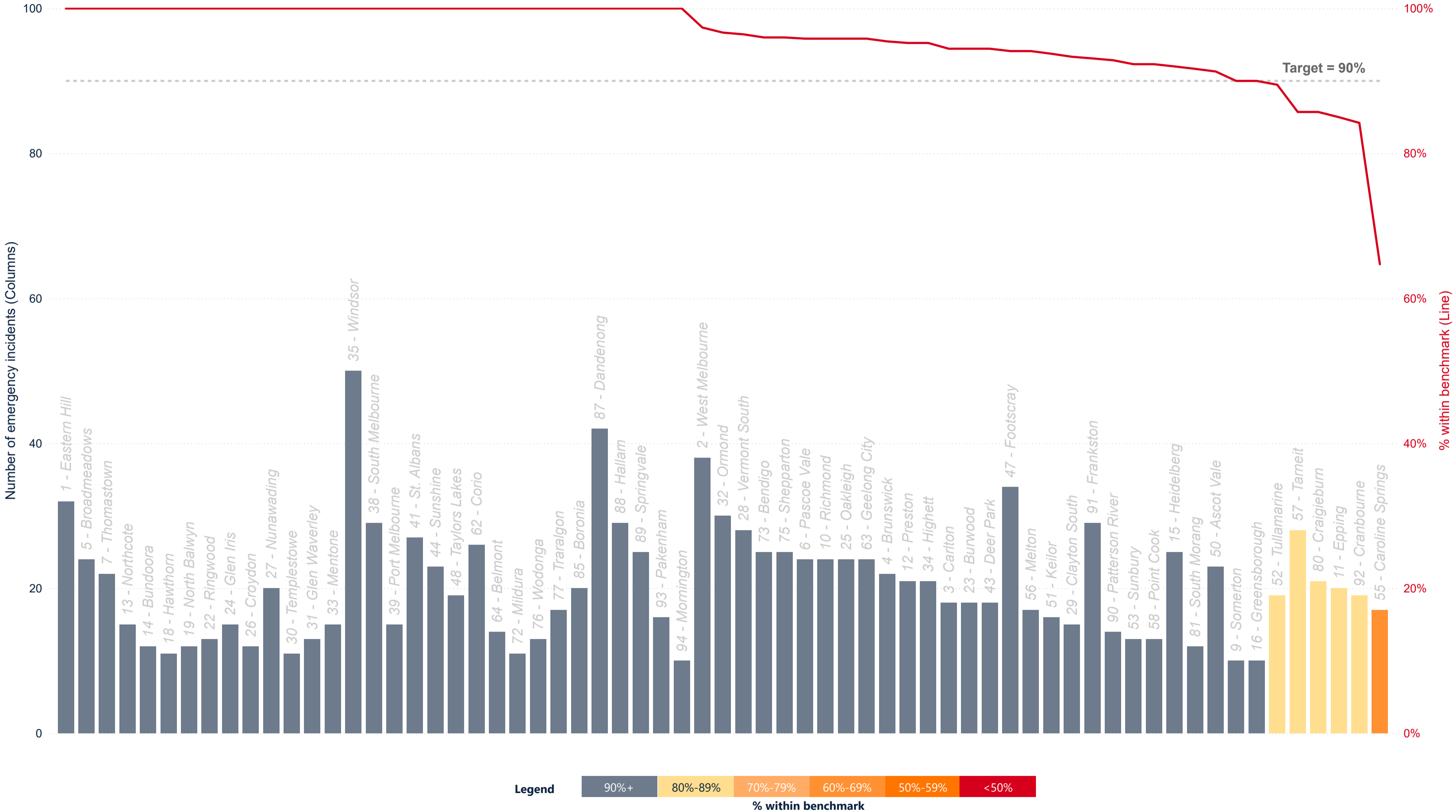


Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

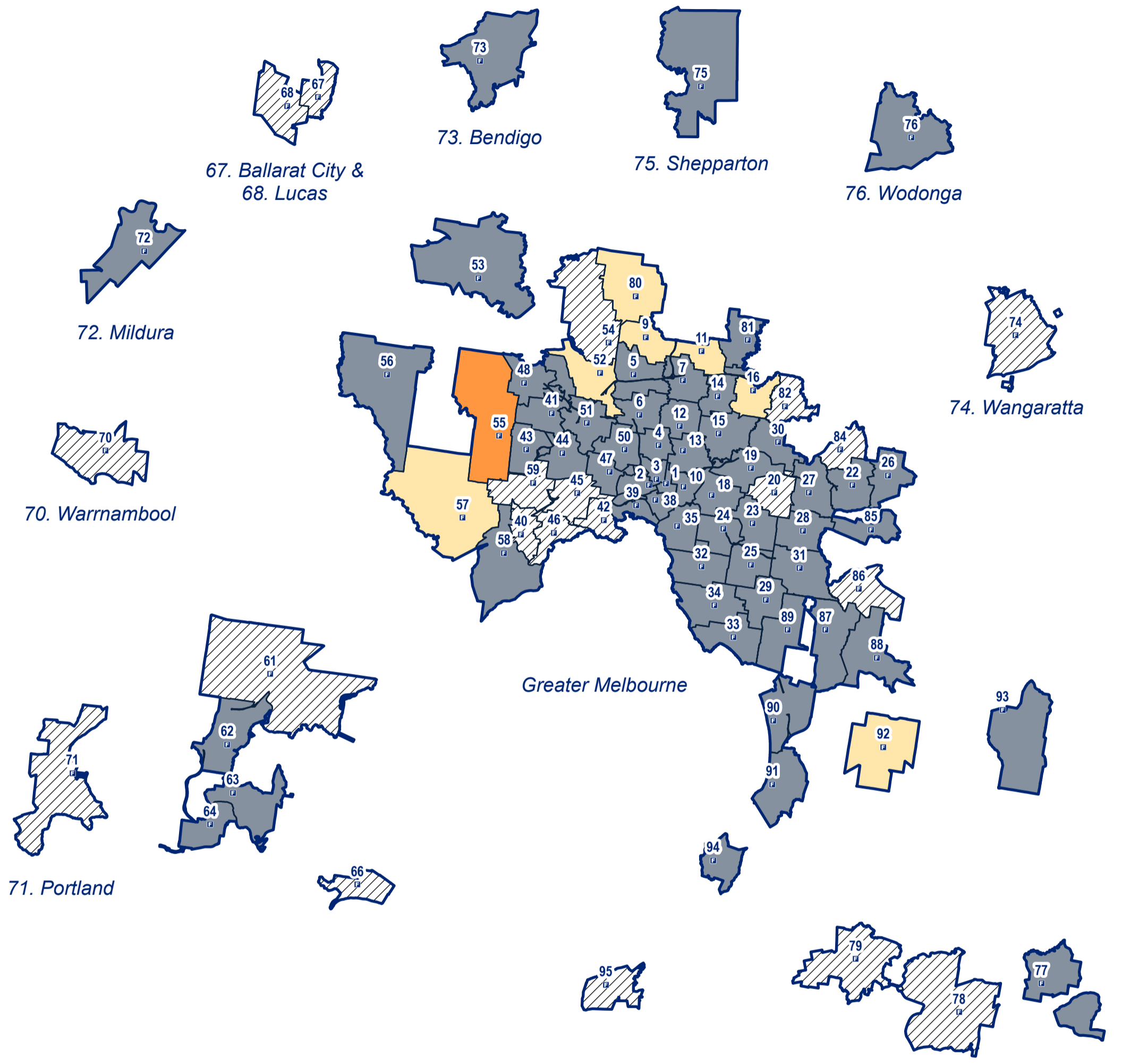


Emergency Medical Response Incidents - Response Times Meeting Benchmarks

Reporting Period: 1 January 2024 - 31 March 2024



Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 January 2024 to 31 March 2024.



- FRV Fire Station
 - FRV Boundary
 - Maintenance Area
 - SMA with < 10 emergency incidents
- Within Target Percentage
- <50%
 - 50 - 60%
 - 60 - 70%
 - 70 - 80%
 - 80 - 90%
 - 90 - 100%

FRV Business Intelligence & GIS
 Map produced: June 2024
 Request ID: Public Reporting/FY24/Q3/Maps

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