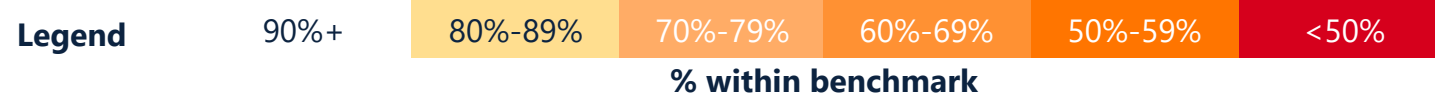




Reporting Period: 1 April 2024 - 30 June 2024

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.



FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	4258	3862	3545	91.8%	7.4
1 - Eastern Hill	542	501	490	97.8%	6.0
2 - West Melbourne	444	410	375	91.5%	7.1
3 - Carlton	521	495	481	97.2%	6.3
4 - Brunswick	261	234	211	90.2%	7.8
10 - Richmond	344	305	289	94.8%	6.9
13 - Northcote	212	184	160	87.0%	8.5
18 - Hawthorn	262	227	199	87.7%	8.2
35 - Windsor	645	574	509	88.7%	7.9
38 - South Melbourne	585	547	503	92.0%	7.2
39 - Port Melbourne	148	132	111	84.1%	9.1
50 - Ascot Vale	294	253	217	85.8%	8.4
Eastern District	1483	1253	1135	90.6%	7.8
19 - North Balwyn	114	91	76	83.5%	9.1
20 - Box Hill	210	184	176	95.7%	7.0
22 - Ringwood	181	150	136	90.7%	7.8
23 - Burwood	187	160	140	87.5%	8.3
26 - Croydon	145	122	114	93.4%	7.4
27 - Nunawading	162	129	120	93.0%	7.4
28 - Vermont South	197	178	158	88.8%	8.1
30 - Templestowe	106	91	83	91.2%	8.0
82 - Eltham City	57	44	37	84.1%	8.3
85 - Boronia	124	104	95	91.3%	8.0
North West Region	745	587	545	92.8%	7.3
67 - Ballarat City	134	111	109	98.2%	5.8
68 - Lucas	71	56	50	89.3%	7.6
70 - Warrnambool	134	109	92	84.4%	8.1
71 - Portland	49	31	30	96.8%	6.2
72 - Mildura	140	114	109	95.6%	7.1
73 - Bendigo	217	166	155	93.4%	7.3
Northern District	2013	1732	1497	86.4%	8.3
5 - Broadmeadows	298	251	210	83.7%	8.5
6 - Pascoe Vale	166	139	118	84.9%	8.2
7 - Thomastown	164	137	121	88.3%	8.1
9 - Somerton	154	136	123	90.4%	7.8
11 - Epping	119	100	83	83.0%	8.3
12 - Preston	249	216	198	91.7%	7.6
14 - Bundoora	245	229	206	90.0%	7.9
15 - Heidelberg	273	234	207	88.5%	8.2
16 - Greensborough	99	81	73	90.1%	8.0
80 - Craigieburn	174	149	104	69.8%	10.0
81 - South Morang	72	60	54	90.0%	8.0
South East Region	694	524	461	88.0%	8.3
74 - Wangaratta	105	82	72	87.8%	8.3
75 - Shepparton	199	155	145	93.5%	7.1
76 - Wodonga	104	78	64	82.1%	8.5
77 - Traralgon	86	64	55	85.9%	9.7
78 - Morwell	124	89	83	93.3%	7.2
79 - Latrobe West	76	56	42	75.0%	8.7
Southern District 1	1809	1523	1300	85.4%	8.4
24 - Glen Iris	257	211	178	84.4%	8.8
25 - Oakleigh	192	165	146	88.5%	8.0
29 - Clayton South	149	114	100	87.7%	7.9
31 - Glen Waverley	289	261	231	88.5%	8.1
32 - Ormond	256	228	193	84.6%	8.6
33 - Mentone	147	117	103	88.0%	8.0
34 - Highett	269	219	176	80.4%	9.0
86 - Rowville	70	59	53	89.8%	7.4
89 - Springvale	180	149	120	80.5%	8.4
Southern District 2	1546	1277	1049	82.1%	8.9
87 - Dandenong	377	320	264	82.5%	8.7
88 - Hallam	275	232	180	77.6%	9.1
90 - Patterson River	72	58	51	87.9%	8.2
91 - Frankston	312	256	220	85.9%	8.4
92 - Cranbourne	225	178	131	73.6%	10.0
93 - Pakenham	126	102	80	78.4%	9.9
94 - Mornington	92	76	70	92.1%	7.6
95 - Rosebud	67	55	53	96.4%	7.1
Western District 1	1348	1169	928	79.4%	9.3
40 - Laverton	93	90	68	75.6%	9.0
42 - Newport	108	96	86	89.6%	7.8
45 - Brooklyn	157	137	108	78.8%	8.9
46 - Altona	62	54	45	83.3%	9.3
47 - Footscray	327	296	261	88.2%	7.8
57 - Tarneit	304	242	165	68.2%	11.6
58 - Point Cook	174	142	113	79.6%	10.0
59 - Derrimut	123	112	82	73.2%	8.7
Western District 2	1437	1211	936	77.3%	9.7
41 - St. Albans	158	124	115	92.7%	7.7
43 - Deer Park	128	105	91	86.7%	8.0
44 - Sunshine	247	206	183	88.8%	8.0
48 - Taylors Lakes	81	72	66	91.7%	6.9
51 - Keilor	145	125	94	75.2%	10.0
52 - Tullamarine	124	111	79	71.2%	9.7
53 - Sunbury	80	70	57	81.4%	9.5
54 - Greenvale	40	31	20	64.5%	10.8
55 - Caroline Springs	198	166	104	62.7%	10.4
56 - Melton	236	201	127	63.2%	11.2
Western District 3	642	529	440	83.2%	8.8
61 - Lara	62	52	22	42.3%	11.3
62 - Corio	225	180	142	78.9%	8.6
63 - Geelong City	206	174	163	93.7%	7.6
64 - Belmont	127	106	96	90.6%	7.4
66 - Ocean Grove	22	17	17	100.0%	5.5
Total	15975	13667	11836	86.6%	8.4

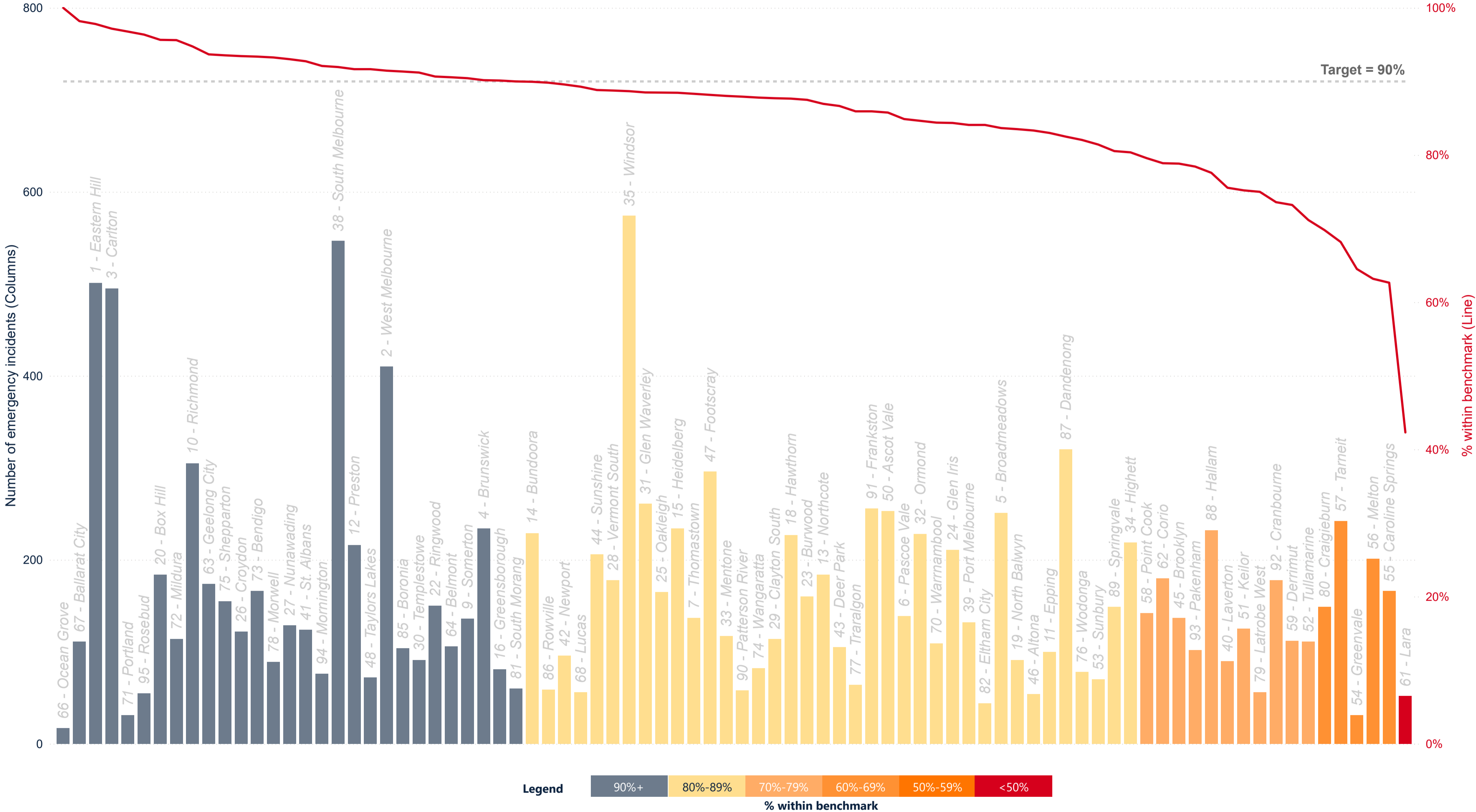


Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)



Reporting Period: 1 April 2024 - 30 June 2024

All Emergency Incidents (Code 1) - Response Times Meeting Benchmarks

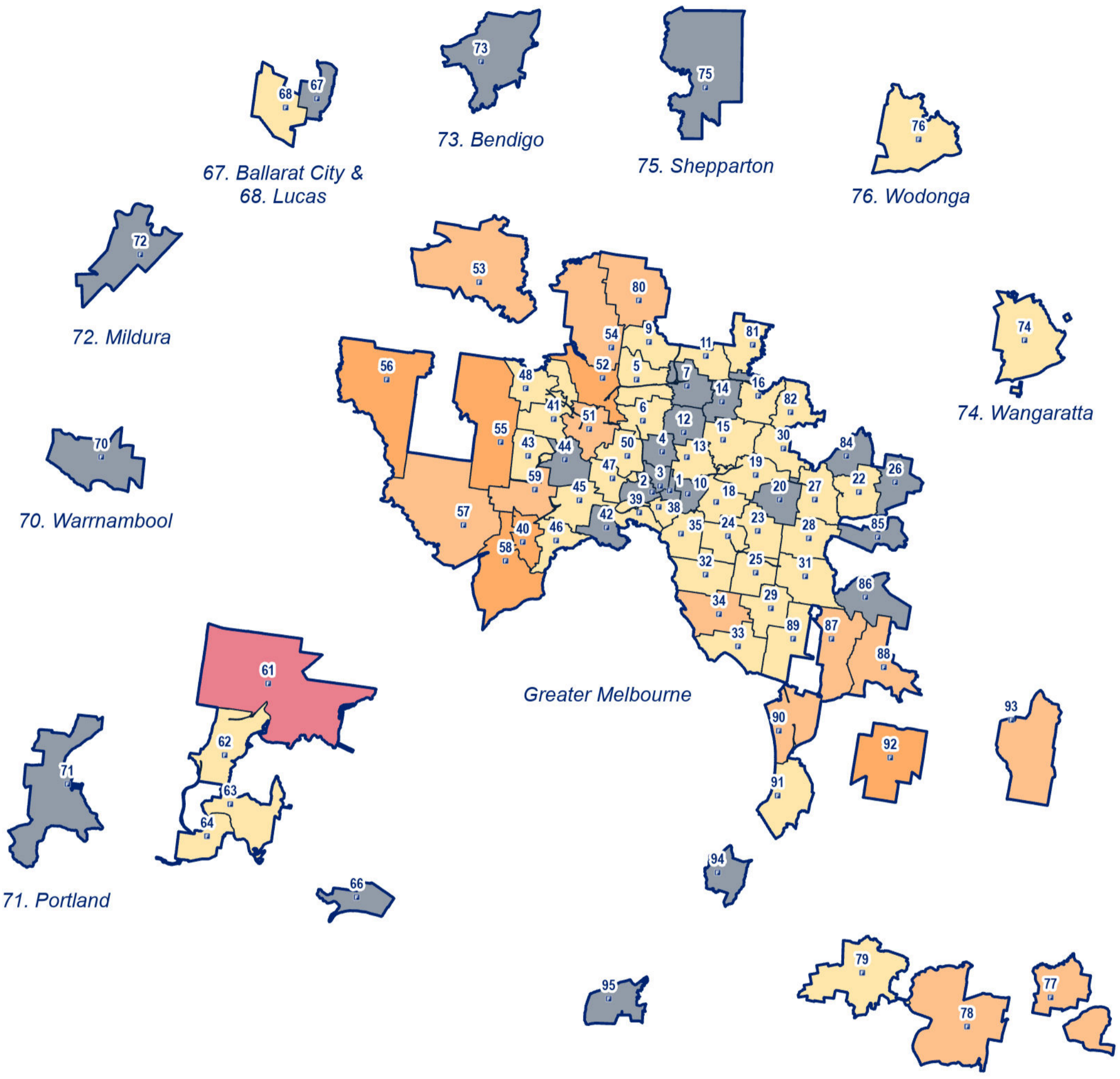


Legend



% within benchmark

Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene), from 1 April 2024 to 30 June 2024.



- FRV Fire Station
 - FRV Boundary
 - Maintenance Area
 - SMA with < 10 emergency incidents
- Within Target Percentage
- <50%
 - 50 - 60%
 - 60 - 70%
 - 70 - 80%
 - 80 - 90%
 - 90 - 100%

FRV Business Intelligence & GIS
 Map produced: March 2024
 Request ID: Public Reporting/FY24/Q2/Maps

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