



Reporting Period: 1 July 2024 - 30 September 2024

All emergency incidents (Code 1) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for all emergency incidents is 7.7 minutes with the exception of Emergency Medical Response (EMR). The service delivery standard (response time) for EMR is 9.2 minutes.

Leg FRV District + Station Maintenance	gend 90%+	80%-89% 70%-79% % within be	60%-69% 50%-59%	<50%	The time in minutes in
	Number of incidents	Number of emergency	Number of emergency	% of emergency	
Area	within the Station Maintenance Area for the reporting period		incidents the standards	incidents the standards were met by any station	which 90% of emergend incidents were responde to by any station
Central District 1 - Eastern Hill	4218 487	3808 449	3469 429	91.1% 95.5%	7.5 6.2
2 - West Melbourne	423	382	353	92.4%	7.1
3 - Carlton 4 - Brunswick	582 273	537 237	519 217	96.6% 91.6%	6.3 7.3
10 - Richmond	345	319	305	95.6%	6.9
13 - Northcote 18 - Hawthorn	237 240	203 215	164 190	80.8% 88.4%	8.5 8.0
35 - Windsor	605 547	542 502	478 459	88.2% 91.4%	7.9 7.3
38 - South Melbourne 39 - Port Melbourne	168	154	132	85.7%	8.8
50 - Ascot Vale	311 1414	268 1178	223 1074	83.2% 91.2%	8.3 7.7
astern District 19 - North Balwyn	149	129	115	89.1%	8.2
20 - Box Hill 22 - Ringwood	219 175	185 140	173 125	93.5%	7.2 7.8
23 - Burwood	166	137	128	93.4%	7.6
26 - Croydon 27 - Nunawading	124 157	100 135	95 122	95.0% 90.4%	6.9 7.5
28 - Vermont South	164	140	128	91.4%	7.6
30 - Templestowe 82 - Eltham City	76 58	62 45	49 40	79.0% 88.9%	9.0 7.4
84 - South Warrandyte	16	11	8	72.7%	9.8
85 - Boronia orth West Region	110 668	94 513	91 463	96.8% 90.3%	7.2 8.0
67 - Ballarat City	111	90	87	96.7%	6.3
68 - Lucas 70 - Warrnambool	48 118	38 90	33 74	86.8% 82.2%	8.8 8.2
71 - Portland	29	17	15	88.2%	7.8
72 - Mildura 73 - Bendigo	135 227	99 179	88 166	88.9% 92.7%	8.4 7.7
orthern District	1962 314	1677 251	1415	84.4%	8.5
5 - Broadmeadows 6 - Pascoe Vale	166	140	204 110	81.3% 78.6%	8.6 8.8
7 - Thomastown	194 113	157 96	135 87	86.0% 90.6%	8.3 7.7
9 - Somerton 11 - Epping	129	118	106	89.8%	8.0
12 - Preston	210 242	180 218	164 187	91.1% 85.8%	7.7 8.4
14 - Bundoora 15 - Heidelberg	249	222	183	82.4%	8.7
16 - Greensborough	100 170	91 135	76 100	83.5% 74.1%	8.3 10.5
80 - Craigieburn 81 - South Morang	75	69	63	91.3%	7.6
outh East Region	684 88	512 64	462 61	90.2% 95.3%	7.8 6.7
74 - Wangaratta 75 - Shepparton	202	153	143	93.5%	7.4
76 - Wodonga 77 - Traralgon	104 117	83 88	69 77	83.1% 87.5%	8.1 9.1
77 - Haraigon 78 - Morwell	109	81	75	92.6%	7.4
79 - Latrobe West outhern District 1	64 1810	43 1529	37 1288	86.0% 84.2%	9.0 8.5
24 - Glen Iris	203	175	150	85.7%	8.7
25 - Oakleigh 29 - Clayton South	208 142	176 113	152 100	86.4% 88.5%	8.3 7.8
31 - Glen Waverley	281	248	212	85.5%	8.2
32 - Ormond 33 - Mentone	273 159	229 129	183 108	79.9% 83.7%	8.7 8.3
34 - Highett	296	254	200	78.7%	8.8
86 - Rowville 89 - Springvale	59 189	49 156	45 138	91.8% 88.5%	7.6 8.1
outhern District 2	1439	1200	964	80.3%	9.0
87 - Dandenong 88 - Hallam	362 217	310 192	239 151	77.1% 78.6%	9.5 9.2
90 - Patterson River	78 282	63	55 199	87.3%	8.3 8.5
91 - Frankston 92 - Cranbourne	282 245	233 198	145	85.4% 73.2%	9.8
93 - Pakenham	121 75	95 58	71 55	74.7% 94.8%	8.9 6.8
94 - Mornington 95 - Rosebud	59	51	49	96.1%	7.5
Vestern District 1 40 - Laverton	1312 104	1114 89	891 70	80.0% 78.7%	9.5 8.7
40 - Laverton 42 - Newport	108	95	89	93.7%	7.4
45 - Brooklyn 46 - Altona	139 43	113 39	98 32	86.7% 82.1%	8.4 8.5
46 - Altona 47 - Footscray	279	239	219	91.6%	7.6
57 - Tarneit 58 - Point Cook	321 170	254 151	178 110	70.1% 72.8%	11.5 10.0
59 - Derrimut	148	134	95	70.9%	9.8
Vestern District 2 41 - St. Albans	1511 171	1290 146	953 110	73.9 % 75.3%	9.9 9.7
43 - Deer Park	128	100	72	72.0%	9.6
44 - Sunshine 48 - Taylors Lakes	244 81	198 71	178 65	89.9% 91.5%	7.7 8.2
51 - Keilor	133	115	101	87.8%	8.1
52 - Tullamarine 53 - Sunbury	158 84	139 72	89 55	64.0% 76.4%	9.7 10.2
54 - Greenvale	41	35	21	60.0%	12.0
55 - Caroline Springs 56 - Melton	221 250	200 214	115 147	57.5% 68.7%	10.8 10.1
lestern District 3	642	546	453	83.0%	8.9
61 - Lara 62 - Corio	55 196	47 158	22 127	46.8% 80.4%	11.5 8.5
63 - Geelong City	257	219	190	86.8%	8.4
64 - Belmont 66 - Ocean Grove	109 25	101	94 20	93.1% 95.2%	7.7 6.6
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15660

66 - Ocean Grove

Total

13367

11432

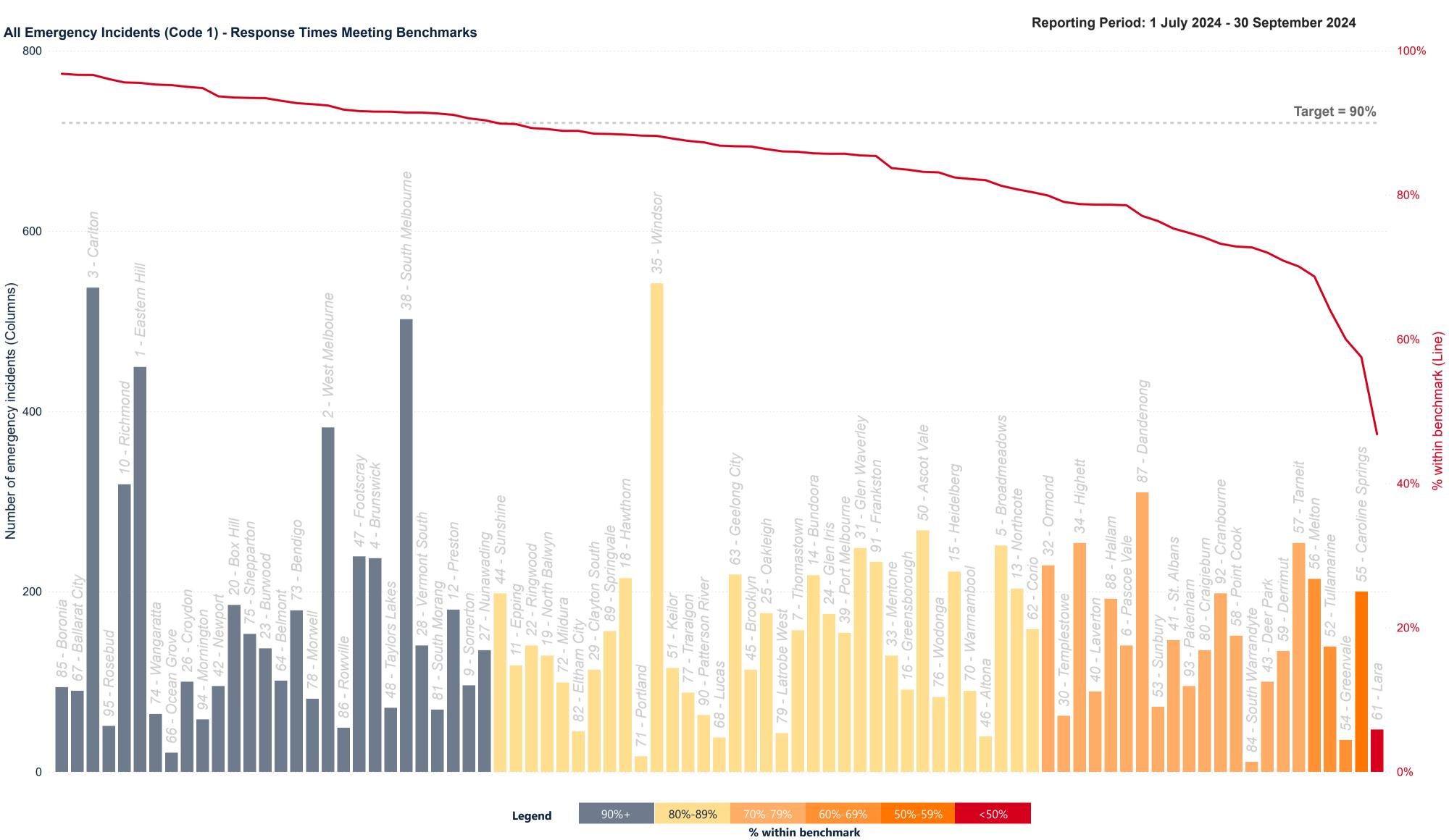
85.5%

8.5

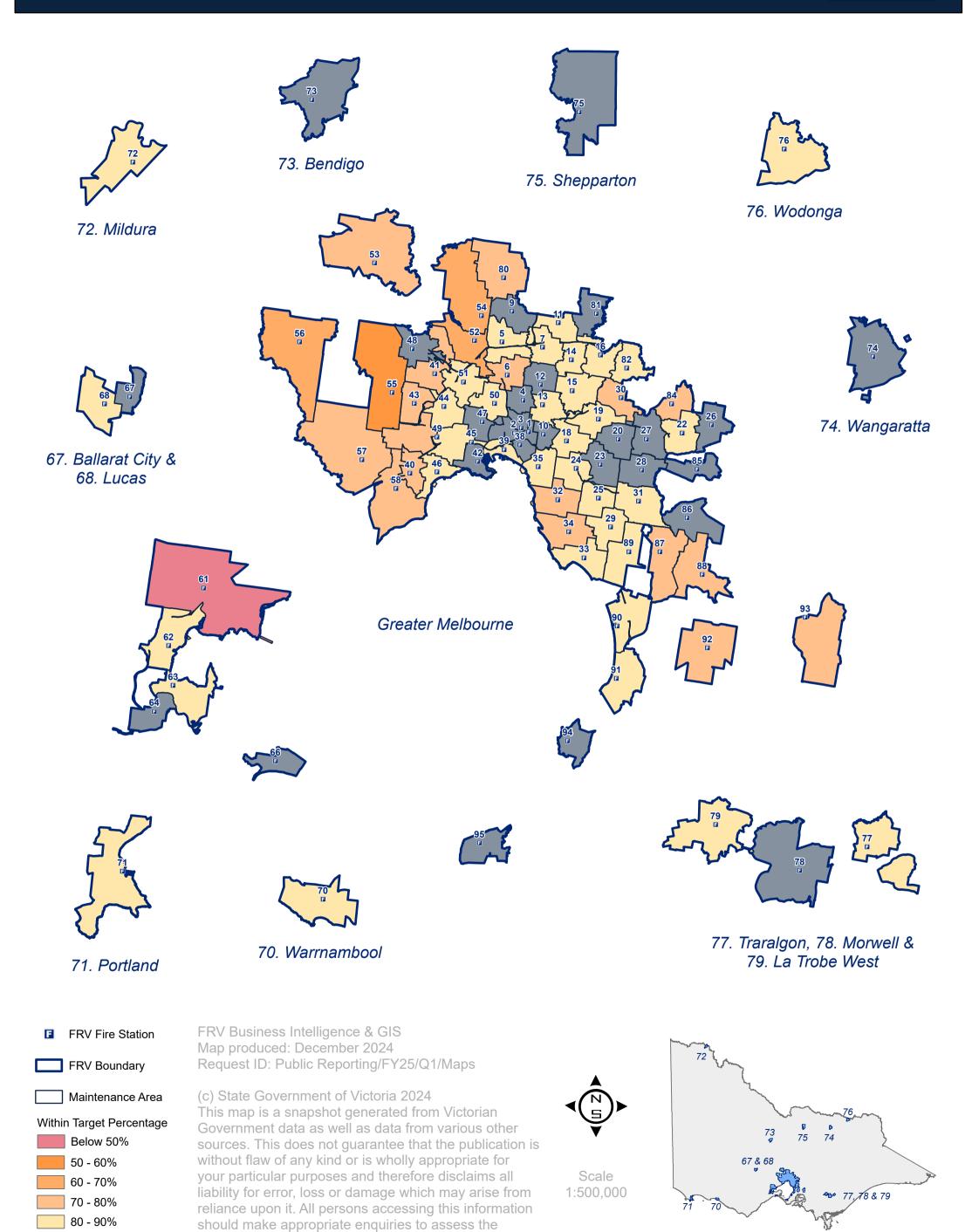


Response time data for Fire Rescue Victoria (FRV) appliances responding to emergency incidents (Code 1) in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)









currency of the data.

90 - 100%