Response time data for Fire Rescue Victoria (FRV) appliances responding to Emergency Medical Response incidents in the FRV Fire District where the FRV appliances are primary appliances (1st appliance onscene)

FIRE RESCUE VICTORIA

Reporting Period: 1 July 2024 - 30 September 2024

Emergency Medical Response incidents (EMR) meeting benchmark by Station Maintenance Area

FRV has service delivery standards, which specify a response time target for a station to attend an emergency incident. The service delivery standard (response time) for EMR is 9.2 minutes.

Legend — % within benchmark

90%+	80%-89%	70%-79%	60%-69%	50%-59%	<50%
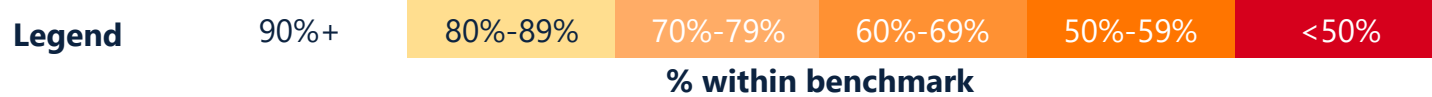
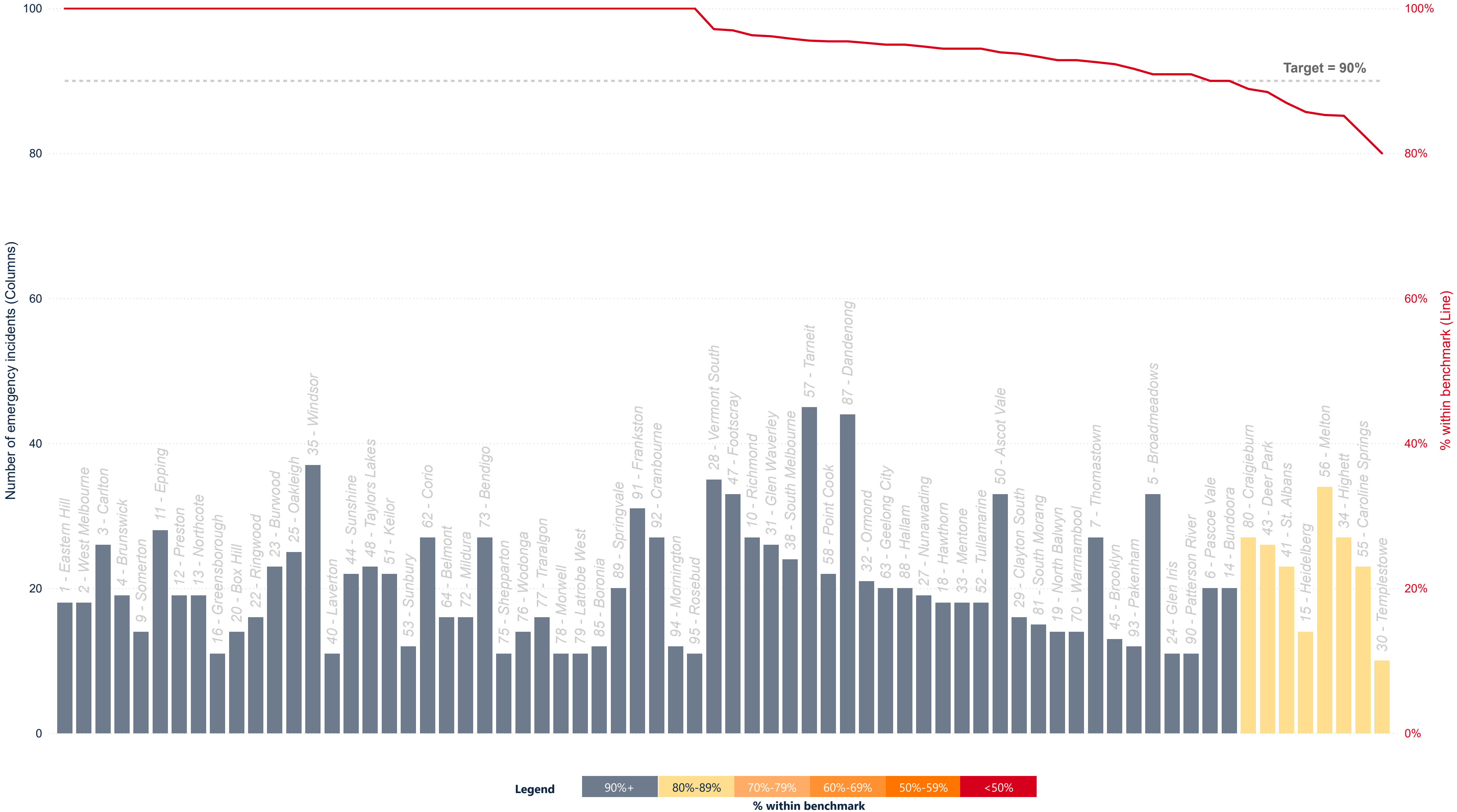| FRV District + Station Maintenance Area	Number of incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents within the Station Maintenance Area for the reporting period	Number of emergency incidents the standards were met by any station	% of emergency incidents the standards were met by any station	The time in minutes in which 90% of emergency incidents were responded to by any station
Central District	**239**	**239**	**234**	**97.9%**	**7.5**
1 - Eastern Hill	18	18	18	100.0%	6.3
2 - West Melbourne	18	18	18	100.0%	6.2
3 - Carlton	26	26	26	100.0%	6.6
4 - Brunswick	19	19	19	100.0%	6.4
10 - Richmond	27	27	26	96.3%	6.9
13 - Northcote	19	19	19	100.0%	7.1
18 - Hawthorn	18	18	17	94.4%	8.4
35 - Windsor	37	37	37	100.0%	7.6
38 - South Melbourne	24	24	23	95.8%	7.1
50 - Ascot Vale	33	33	31	93.9%	7.7
Eastern District	**143**	**143**	**138**	**96.5%**	**8.0**
19 - North Balwyn	14	14	13	92.9%	7.9
20 - Box Hill	14	14	14	100.0%	6.7
22 - Ringwood	16	16	16	100.0%	7.9
23 - Burwood	23	23	23	100.0%	7.9
27 - Nunawading	19	19	18	94.7%	7.0
28 - Vermont South	35	35	34	97.1%	7.4
30 - Templestowe	10	10	8	80.0%	9.9
85 - Boronia	12	12	12	100.0%	6.1
North West Region	**57**	**57**	**56**	**98.2%**	**8.1**
70 - Warrnambool	14	14	13	92.9%	8.3
72 - Mildura	16	16	16	100.0%	6.8
73 - Bendigo	27	27	27	100.0%	8.1
Northern District	**228**	**228**	**213**	**93.4%**	**8.3**
5 - Broadmeadows	33	33	30	90.9%	8.5
6 - Pascoe Vale	20	20	18	90.0%	9.0
7 - Thomastown	27	27	25	92.6%	8.0
9 - Somerton	14	14	14	100.0%	7.1
11 - Epping	28	28	28	100.0%	7.2
12 - Preston	19	19	19	100.0%	7.7
14 - Bundoora	20	20	18	90.0%	9.0
15 - Heidelberg	14	14	12	85.7%	9.0
16 - Greensborough	11	11	11	100.0%	7.3
80 - Craigieburn	27	27	24	88.9%	9.8
81 - South Morang	15	15	14	93.3%	7.2
South East Region	**63**	**63**	**63**	**100.0%**	**6.9**
75 - Shepparton	11	11	11	100.0%	6.4
76 - Wodonga	14	14	14	100.0%	7.7
77 - Traralgon	16	16	16	100.0%	6.7
78 - Morwell	11	11	11	100.0%	6.6
79 - Latrobe West	11	11	11	100.0%	7.8
Southern District 1	**164**	**164**	**155**	**94.5%**	**8.7**
24 - Glen Iris	11	11	10	90.9%	8.3
25 - Oakleigh	25	25	25	100.0%	7.6
29 - Clayton South	16	16	15	93.8%	7.5
31 - Glen Waverley	26	26	25	96.2%	8.8
32 - Ormond	21	21	20	95.2%	8.3
33 - Mentone	18	18	17	94.4%	8.3
34 - Highett	27	27	23	85.2%	9.5
89 - Springvale	20	20	20	100.0%	7.5
Southern District 2	**168**	**168**	**163**	**97.0%**	**8.0**
87 - Dandenong	44	44	42	95.5%	7.5
88 - Hallam	20	20	19	95.0%	8.1
90 - Patterson River	11	11	10	90.9%	7.4
91 - Frankston	31	31	31	100.0%	7.9
92 - Cranbourne	27	27	27	100.0%	8.1
93 - Pakenham	12	12	11	91.7%	7.4
94 - Mornington	12	12	12	100.0%	8.0
95 - Rosebud	11	11	11	100.0%	8.2
Western District 1	**124**	**124**	**119**	**96.0%**	**8.2**
40 - Laverton	11	11	11	100.0%	8.3
45 - Brooklyn	13	13	12	92.3%	5.8
47 - Footscray	33	33	32	97.0%	7.5
57 - Tarneit	45	45	43	95.6%	8.2
58 - Point Cook	22	22	21	95.5%	8.9
Western District 2	**203**	**203**	**187**	**92.1%**	**8.8**
41 - St. Albans	23	23	20	87.0%	9.6
43 - Deer Park	26	26	23	88.5%	9.4
44 - Sunshine	22	22	22	100.0%	7.1
48 - Taylors Lakes	23	23	23	100.0%	8.0
51 - Keilor	22	22	22	100.0%	7.9
52 - Tullamarine	18	18	17	94.4%	8.6
53 - Sunbury	12	12	12	100.0%	7.6
55 - Caroline Springs	23	23	19	82.6%	10.5
56 - Melton	34	34	29	85.3%	10.2
Western District 3	**63**	**63**	**62**	**98.4%**	**7.9**
62 - Corio	27	27	27	100.0%	7.5
63 - Geelong City	20	20	19	95.0%	8.2
64 - Belmont	16	16	16	100.0%	8.2
Total	**1452**	**1452**	**1390**	**95.7%**	**8.3**

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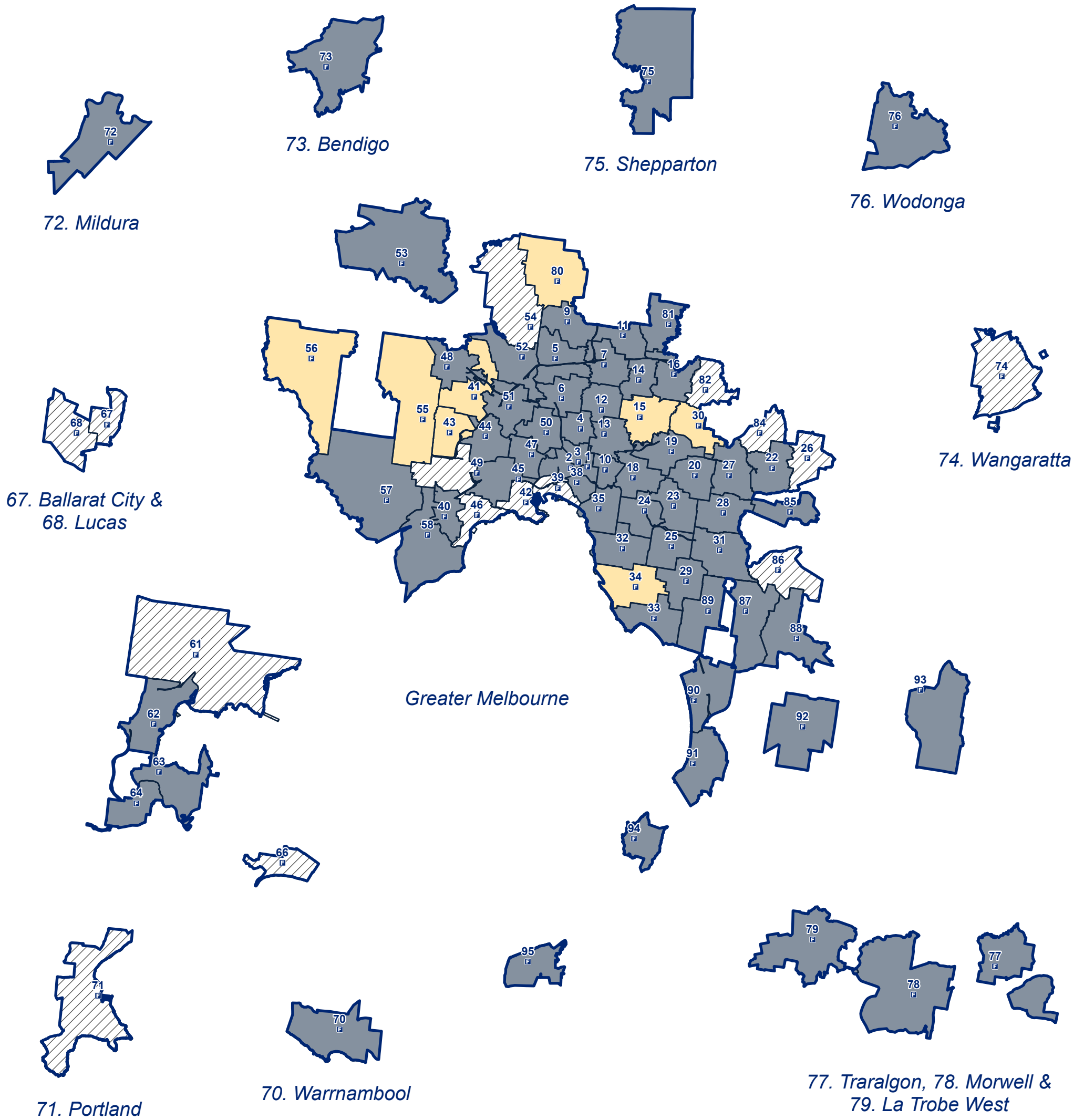
FIRE RESCUE VICTORIA

72. Mildura

73. Bendigo

75. Shepparton

76. Wodonga

74. Wangaratta

67. Ballarat City & 68. Lucas

Greater Melbourne

61

62

63

64

66

71. Portland

70. Warrnambool

95

94

79

77

78

77. Traralgon, 78. Morwell & 79. La Trobe West

Legend:
- FRV Fire Station
- FRV Boundary
- Maintenance Area (MA)
- MA with < 10 EMR incidents

Within Target Percentage
- Below 50%
- 50 - 60%
- 60 - 70%
- 70 - 80%
- 80 - 90%
- 90 - 100%

Scale 1:500,000

N / S

72
76
73
75
74
67 & 68
71
70
77, 78 & 79